Let's go digital

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Next Generation CIO Role

External Focused







Understand your organization's DNA

Proactive

Can we quantify the market demands
Can we wait for this to commoditize?
Is this more than a trend?
What type of integration is required?

Cautious Adopters (50%)

Do we really need to disrupt our business?

Are there security and safety risks?

- Will customers really want this?
- How long can we wait for commoditization?
- How much longer can we put this off?
- Has the trend moved beyond mainstream?

Market Leaders (5%)

- Can we transform our business models?
- What outcomes can we transform?
- How do we go to market first with this?
- How do we make this easy to consume?
- Will this truly differentiate our offerings?

- What happens if our competition goes first?
- How long can we wait to adopt?
- Can we learn from first mover mistakes?
- How do we scale this faster and cheaper?
- Do we really need to do this?

Fast Followers (15%)

Incremental

dree Laggards (30%)

Reactive

Transformational

Be an Authority Expert on Business Models





Online access to personal health record

Your employees can use Kaiser Permanente's My Health Manager to:

















My Disney Experience



MyMagic+



DIAGEO Click to enter the Diageo Portal







drink different





PROGRESSIVE





"Choi-nori" insurance (One Day Auto Insurance)





Be an Authority Expert on Business Models





My Disney Experience





"A business model is defined by two things:

- 1. How the organization creates value for its customers (the customer value proposition).
- 2. How it captures that value (how it makes money).

Digital transformation changes both."

"Digital Ubiquity: How Connections, Sensors, and Data Are Revolutionizing Business," M. Iansiti and K. R. Lakhani – Harvard Business Review (November 2014)



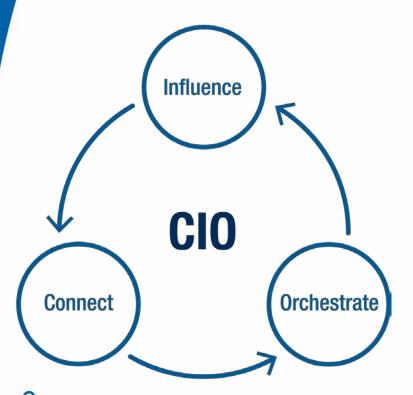






(One Day Auto Insurance)

How ClOs Can Influence Digital Business Decisions at the Strategic Planning Table

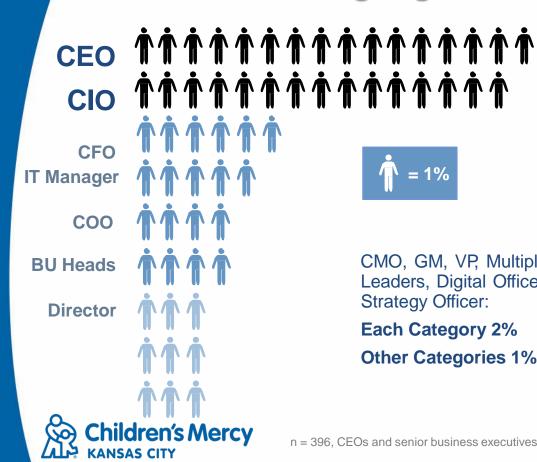


Lead With Impact

CIOs Should:
 Acquire/Master
Specific Skills and Knowledge
 Capable of Meaningfully
Influencing Their Enterprise's
Strategic Planning Committee



Job Title Leading Digital Strategic Changes





CMO, GM, VP, Multiple Leaders, Digital Officer, Strategy Officer:

Each Category 2%

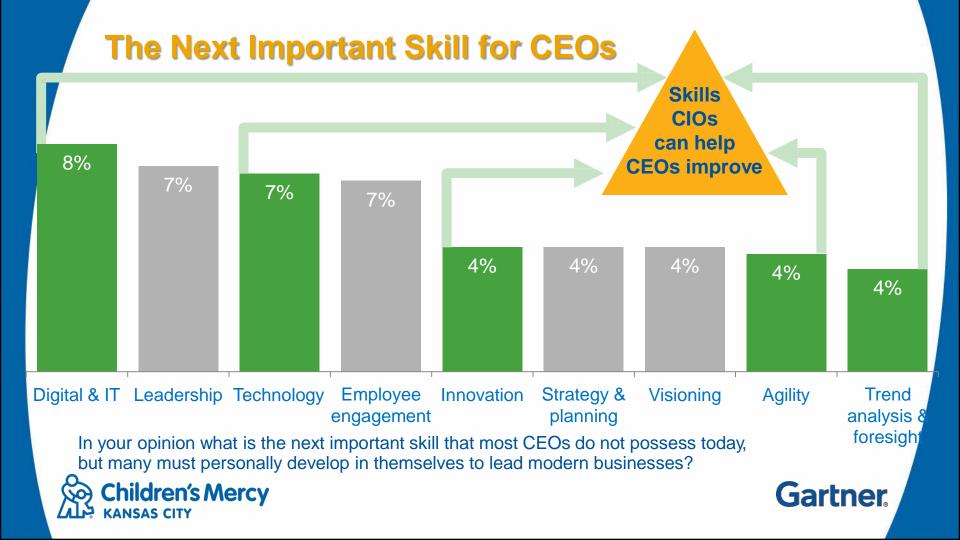
Other Categories 1%

Someone is leading 75%

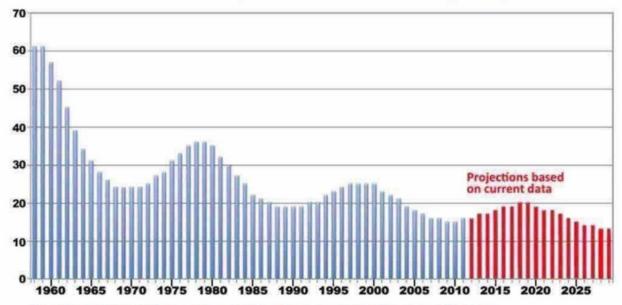
No change 25%

Which member of your executive leadership team has primary responsibility for leading digital strategic changes to your business?

Gartner



Average company lifespan on S&P 500 Index (in years)



Year (each data point represents a rolling 7-year average of average lifespan)

DATA: INNOSIGHT/Richard N. Foster/Standard & Poor's





90% of CEOs believe the digital economy will have a major impact on their industry.

But only 25% have a plan in place, and less than 15% are funding and executing a digital transformation plan.



