Building an Idea Driven Workforce

JCCC HIT Workforce Summit

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Agenda

Building an Idea Driven Workforce

- Introduction to HCA IT&S

- Innovation in Healthcare

- Translating Your Ideas into Action

Introduction to HCA IT&S

Our Parent Company

1968: Dr. Thomas Frist, Dr. Thomas Frist, Jr., and financial backers formed HCA by acquiring one hospital in Nashville.

Today: HCA manages approximately 166 U.S. hospitals and about 113 surgery centers in addition to imaging and diagnostic centers, freestanding EDs, clinics and physician practices in 20 states and England.

HCA's Mission

Above all else, we are committed to the care and improvement of human life. In recognition of this commitment, we will strive to deliver high quality, cost-effective healthcare in the communities we serve.

HCA Facts

SIZE
225,000 employees
37,000 active physicians
RANKED 79th
in Fortune 100

GIVING BACK
$2.2 BILLION invested in capital spending to expand or bring new services to the communities we served in 2014.

$2.5 BILLION in uncompensated care cost, estimated for 2014.

RECOGNITION
115 HOSPITALS of HCA's facilities are on the Joint Commission's list of top 1,099 performers on Key Quality Measures.

ETHICS HCA named one of "World's Most Ethical Companies" for the fifth year in a row.
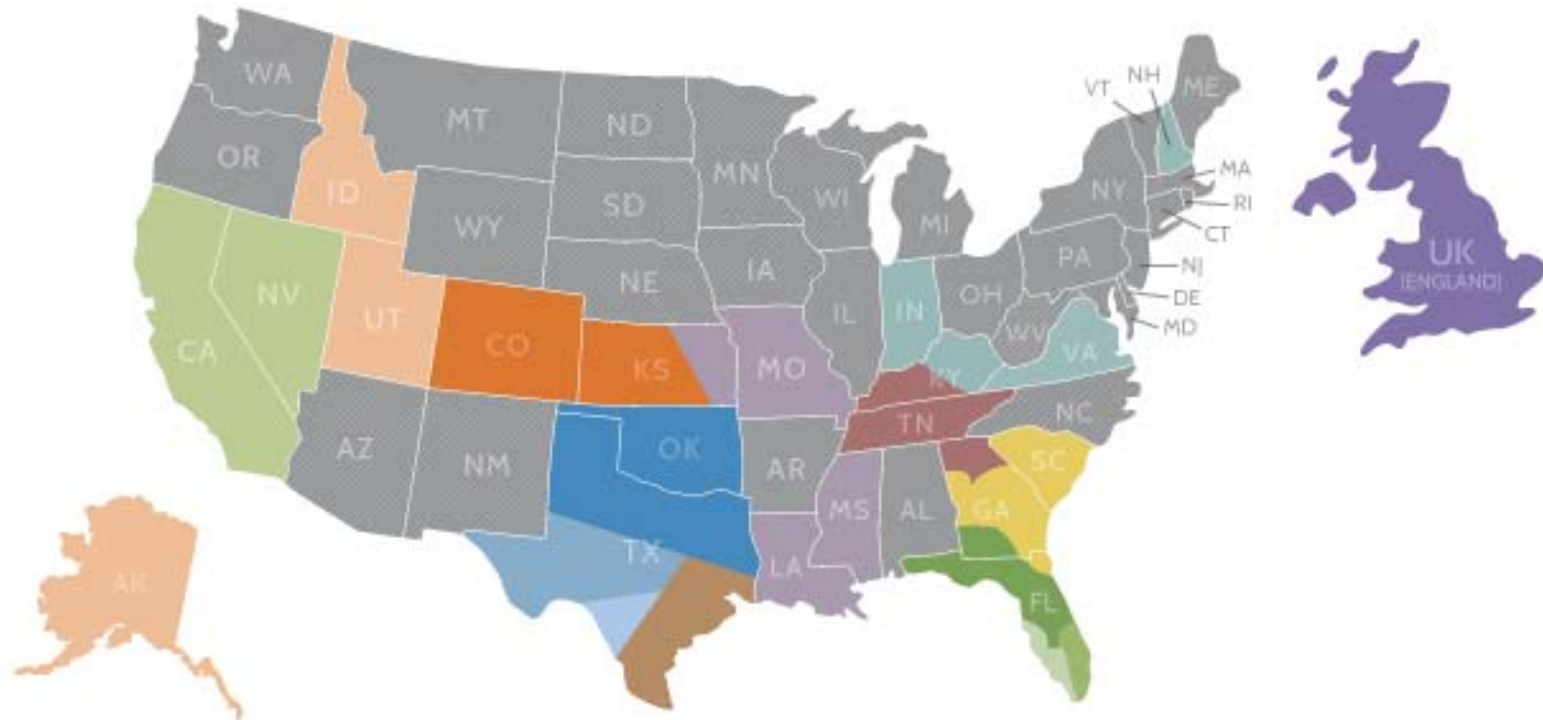
PATIENT CARE
Approximately 5% of all U.S. hospital services happen at an HCA facility, including:

20.6 MILLION patient encounters
7.5 MILLION ER visits
218,000 babies delivered

HCA Divisions

Division Name

Far West	North Texas	Tristar	North Florida
Mountain	Central & West TX	Capital	East Florida
Continental	San Antonio	South Atlantic	West Florida
Mid-America	Gulf Coast	International Facilities	

Who We Are in IT&S

✓ Leading provider of healthcare information technology

✓ Transforming healthcare through technology

✓ Creating a **"healthcare inspired"** culture

IT&S

"Our mission is to help transform healthcare by delivering information technology and solutions that dramatically improve patient care and business operations."

HCA IT&S Scope

EMPLOYEES (CORPORATE & FIELD)

4,351

IT SERVICE CENTERS

15

REGIONAL DATA CENTERS

5

Approved Projects **548**

Projects in Portfolio **707**

Shared Storage in Use **17.3**

Backup Jobs (daily) **7,248** petabytes

CLIENT SUPPORT TICKETS
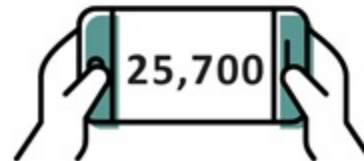
2,675,283

Enterprise Desktops / Laptops 198,872

Enterprise-Wide Email Boxes 304,861

Internet Email Received .... 132M per month

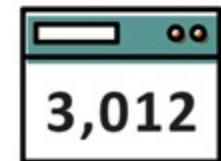Physical Servers – RDC 1,567
Virtual Servers – RDC 8,027
Meditech Servers .... physical 172
.... virtual 1,426

25,700

MOBILE DEVICES MANAGED

850

WEBSITES

3,012

SOFTWARE APPLICATIONS

*as of January 2015

IT&S Industry Recognition

- ✓ Computerworld Best Places to Work in IT winner since 2009

- ✓ Laureate in the Computerworld Honors Program since 2010

- ✓ Health Care's Most Wired since 2011

Innovation in Healthcare

It Starts with Change

Without change there is no innovation, creativity, or incentive for improvement.

Seeking Competitive Advantage

- Healthcare is entering the age of consumer awareness
- To compete, hospitals are turning to technology to fill the gap:
    - Reducing the complexity to access care
    - Increasing access points through mobile apps
    - Empowering patients and caregivers to connect, share, and collaborate

Healthcare is Evolving

Big data and clinical care decisions

Awareness and sensor technology

Wearable technology

3D printing and 4D printing

Smart, Connected Care

The Idea Driven Workforce

It's Your Turn to Change the World

The future doesn't just happen, it is created...our destiny is not in the stars, but in ourselves. We may need to follow in the wake of those who have gone before, but what we do and where we go is ultimately up to us.
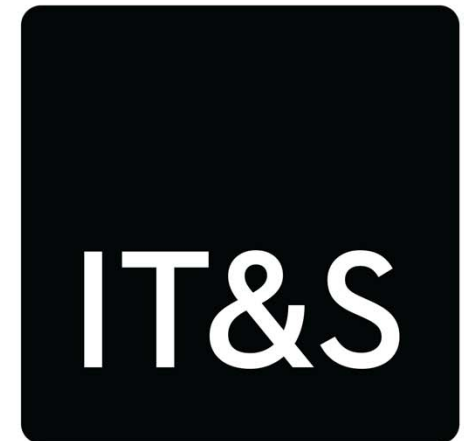
Your Ideas Matter

Organizations are harnessing the power of ideas from their employees to drive innovation

Be Passionate, Be Bold, Be Brave

The old model where people are afraid to share their ideas no longer works! You have to…

- Be Passionate – If you're not passionate about your ideas, why would anyone else be?
- Be Bold – Ideas are like snowflakes, the more ideas that come together the greater the impact
- Be Brave – Great ideas don't turn into action without someone willing to fight for them

Reach Out and Connect!

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